



NCSBN

*Leading in Nursing Regulation*



## Nurse Aide and Medication Aide Assessments:

Increase the Efficiency and Effectiveness of Your Program

With NNAAP® and MACE® Examinations

**T**he more than 2.5 million certified nurse aides employed in health care facilities often have more contact with patients and residents than other staff members. These individuals serve as the principal caregivers of the elderly chronically ill and those who are disabled assisting them with the activities of daily living (ADLs). Certified medication aides help distribute medications and monitor for adverse reactions. Although their work is supervised, proper education and certification is critical. Together, these health care workers are vital to the operations of hospitals and nursing homes; keeping operating costs in check and decreasing the burden on nursing staff by tending to necessary — but not critical — patient needs.

The National Council of State Boards of Nursing (NCSBN®) and Pearson VUE strongly believe that the validation of these competencies hinges on the quality of the certification exam content and administration. Because of this belief they have spent the last 25 years developing and administering the National Nurse Aide Assessment Program (NNAAP) and Medication Aide Certification Examination (MACE). Nearly half of U.S. states and territories administer these tests exclusively to assess nurse aide and medication aide competency.

# 68%

*The lifetime probability of becoming disabled in at least two ADLs or of being cognitively impaired for people aged 65 and older.<sup>1</sup>*

# 71.5 million

*The number of people aged 65 and older in 2030 — up from 35 million in 2011.<sup>2</sup>*

# 810,000

*The estimated number of vacant positions in nursing homes in 2010.<sup>1</sup>*

Sources: <sup>1</sup>Leading Age, formerly AAHSA, the American Association of Homes and Services for the Aging (2007)

<sup>2</sup>Long Term Care Insurance Sourcebook, American Association for Long-Term Care Insurance (2009)



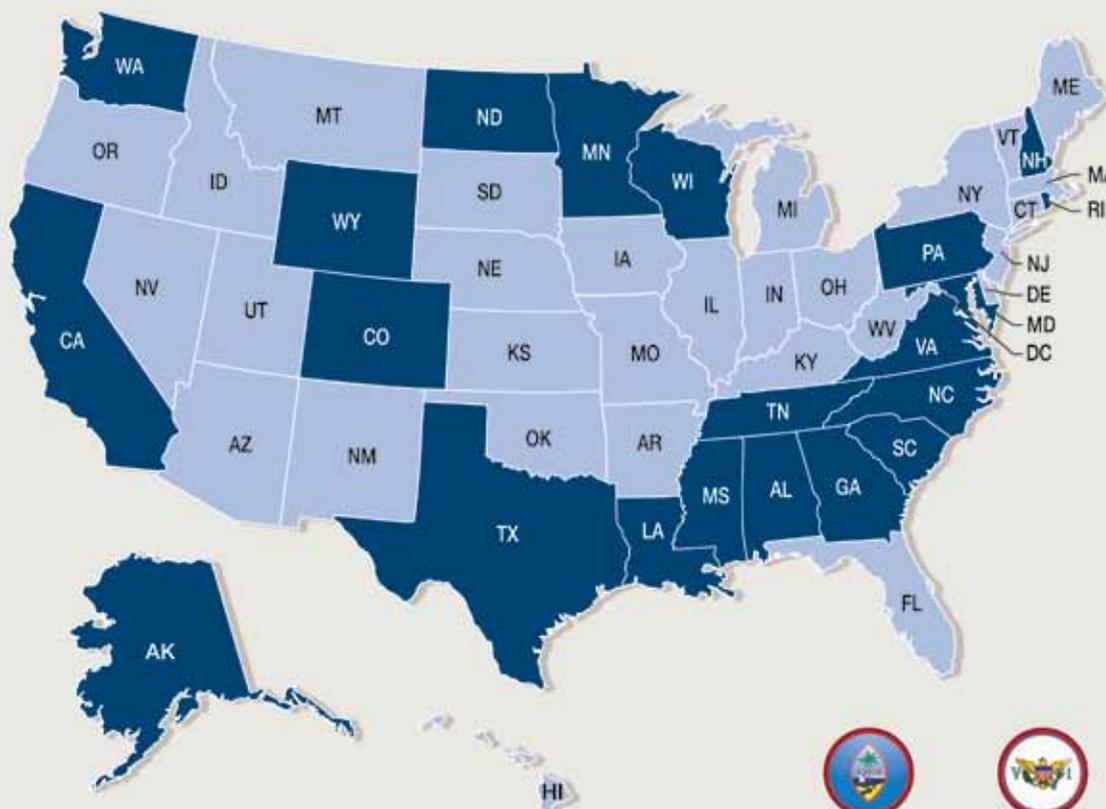
**Nursing assistants are key players in the lives of the people in their care.**

Each day, more than 2.5 million caregivers provide hands-on assistance to our nation's frail, elderly or disabled citizens in nursing homes and other long-term care settings. And the number is growing. An additional 700,000 new positions will need to be filled in the next 25 years.

# The health of your program depends on the quality of your exam.

*At the forefront of industry developments; more people trust NCSBN for exam content than any other source.*

- Exam content is owned and developed by NCSBN, developers of NCLEX®
- Exclusive provider of nurse aide exams for 24 states and jurisdictions
- More than 2.5 million exams delivered
- 25 years of expertise
- Omnibus Budget Reconciliation Act (OBRA) compliant
- Continuous content development by experienced testing professionals working with subject matter experts



**NNAAP and/or MACE Administered**  
(including Guam, the U.S. Virgin Islands and the Northern Marianas)

*Map updated August 2011 – information subject to change.*

# Gold-standard content requires world-class test administration.

*Pearson VUE offers the highest quality, most efficient delivery model available.*

Pearson VUE has delivered the NNAAP and MACE exams for 25 years. Our extensive experience in the licensing business and vigilant monitoring of the individual candidate experience has allowed us to refine our administrative processes to serve you better.

## What Does This Mean for Your Program?

- Less lag time between program completion and examination scheduling
- Convenient testing – offering both the written and skills exams on the same day in one location
- Immediate, official, on-site score reporting capabilities
- Timely transmissions to the nurse aide registry
- Printed or downloadable candidate handbooks
- Effective examination administration by carefully screened and trained nurse aide evaluators — registered nurses with one year of experience in long-term care or caring for the chronically ill of any age



update employment information of a candidate online. With a system that works in real-time and is configured to your business rules, your program will function more efficiently with fewer resources.

- Identify nurse aides whose records have been annotated for disciplinary action or substantiated client abuse
- Provide documentation of employees in good standing at the time of hire and upon certification renewal
- Promote regulatory compliance by verifying and monitoring registration status at the time of hire and upon certification renewal
- Guide registrants through the renewal process so you can avoid layoffs due to non-compliance

## A Novel Approach to Customer Service.

At Pearson VUE, we believe that issues are best resolved by people, not answering machines. So, we invest heavily in our customer service operations to support the NNAAP and MACE programs, providing full service application processing, candidate scheduling, and test site management, including staffing. If a problem should arise, candidates can speak to a real person until their problem has been completely resolved. With a friendly and knowledgeable staff, we offer something truly unique: peace of mind.

## It's Your Registry. We Just Make it Easier.

Manual processing causes costly delays for the state, potential employers and registrants. Pearson VUE places the power to securely manage personal updates in the hands of the registrants, while giving employers the ability to research the certification status and



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**National Council of State Boards of Nursing**

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