

Directory of Nurse Aide Registries

2022

#	State/Territory	Who maintains the registry in your state?	Who investigates complaints in your state?
1	Alabama	Sunija Smith, ASA Alabama Certified Nurse Aide Registry Alabama Department of Public Health Division of Healthcare Facilities PO Box 303017 Montgomery, AL 36130-3017 Phone: 334.206.5169 Fax: 334.206.3031 Email: NARcorrespondence@adph.state.al.us	Ray Gibson, RN Registry Supervisor Alabama Department of Public Health, Complaint Unit Supervisor Division of Healthcare Facilities PO Box 303017 Montgomery, AL 36130-3017 Phone: 334.206.5163
2	Alaska	Lisa Maroney Nurse Aide Registry Department of Commerce, Community & Economic Development Division of Corporations, Business & Professional Licensing 550 W. 7th Avenue, Suite 1500 Anchorage, AK 99501 Phone: 907.269.8169 Fax: 907.269.8196 Email: Lisa.Maroney@alaska.gov Website: https://www.commerce.alaska.gov/web/cbpl/ProfessionalLicensing/NurseAideRegistry.aspx	Sonia Lipker, Investigator Department of Commerce, Community & Economic Development Division of Corporations, Business & Professional Licensing 550 W. 7th Avenue, Suite 1500 Anchorage, AK 99501 Phone: 907.269.7646 Fax: 907.269.8195 Email: Sonia.lipker@alaska.gov
3	Arizona	Joey Ridenour, RN, MN, FAAN Executive Director Arizona State Board of Nursing 1740 W Adams Street, Suite 2000 Phoenix, AZ 85007 Phone: 602.771.7801 Website: http://www.azbn.gov	Arizona State Board of Nursing Complaints/Investigations 1740 W Adams Street, Suite 2000 Phoenix, AZ 85007 Phone: 602.771.7827 Email: complaints@azbn.gov Website: http://www.azbn.gov
4	Arkansas	D&S Diversified Technologies (D&SDT)-Headmaster, LLP PO Box 6609 Helena, MT 59604 Email: arkansas@hdmaster.com Web Site: www.hdmaster.com Phone #: (888) 401-0462 Fax #: (406) 442-3357 Website: https://hdmaster.com/testing/cnatesting/arkansas/AR_CNA_Home.htm	Arkansas Department of Human Services PO Box 8059 Slot S405 Little Rock, AR 72203-8059 Phone: 501.320.6461
5	California	Department of Public Health Licensing & Certification Program CNA/HHA/CHT Certification Unit P.O. Box 997416, MS 3301 Sacramento, CA 95899-7416 Phone: 916.327.2445 Fax: 916.552.8785 Email: cna@cdph.ca.gov	Department of Public Health Licensing & Certification Program Professional Certification Branch/Investigation Section P.O. Box 997416, MS 3303 Sacramento, CA 95899-7416 Abuse Hotline: 916.492.8232 Main Phone: 916.445.4423 Email: cnamisconduct@cdph.ca.gov

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6	Colorado	State Board of Nursing 1560 Broadway, Suite 1350 Denver, CO 80202 Phone: 303.894.2430 Alternate Phone: 303.894.2458 Fax: 303.894.2821 Email: Dora_nursingboard@state.co.us Website: https://dpo.colorado.gov/Nursing	State Board of Nursing 1560 Broadway, Suite 1350 Denver, CO 80202 Phone: 303.894.2430 Alternate Phone: 303.894.2458 Fax: 303.894.2821 Email: Dora_nursingboard@state.co.us Website: https://dpo.colorado.gov/Nursing
7	Connecticut	Prometric - CT Nurse Aide 7941 Corporate Dr. Nottingham, MD 21236 Phone: 866.499.7485 Email: ctcna@prometric.com Website: https://registry.prometric.com/registry/publicCT	Connecticut Department of Public Health 410 Capitol Ave., MS# 12 MQA Hartford, CT 06134-0308 Phone: 860.509.7603 option #1 Fax: 860.707.1983 Email: dph.nurseaide@ct.gov
8	Delaware	Division of Long Term Care Residents Protection 263 Chapman Road, Suite 202 Cambridge Building Newark, DE 19702 Phone: 302.421.7400 Fax: 302.421.7401 Website: https://www.dhss.delaware.gov/dhss/dhcq/	Long Term Care Residents Protection 263 Chapman Road, Suite 202 Cambridge Building Newark, DE 19702 Phone: 877.453.0012 Website: http://www.dhss.delaware.gov/dhss/dlcrp/mailform.html
9	District of Columbia	Credentia Website: https://credentia.com/test-takers/dc District of Columbia Board of Nursing 899 North Capitol Street, NE; Suite 200 Washington, DC 20002 Phone: 877.672.2174 Fax: 202.727.8471 Website: https://doh.dc.gov/service/certified-nurse-aides-licensing	District of Columbia Board of Nursing 899 North Capitol Street, NE; Suite 200 Washington, DC 20002 Phone: 202.672.2174 Fax: 202.727.8471 Website: https://doh.dc.gov/service/certified-nurse-aides-licensing
10	Florida	Florida Department of Health Division of Medical Quality Assurance Certified Nursing Assistant Registry 4052 Bald Cypress Way, BIN C-02 Tallahassee, FL 32399-3262 Phone: 850.245.4125 Fax: 850.617.6460 Email: MQA.CNA@flhealth.gov Website: www.floridasnursing.gov Prometric Testing Information Phone: 888.277.3500 Email: FLCNA@prometric.com Website: https://www.prometric.com/en-us/clients/Nurseaide/Pages/FL.aspx	Florida Department of Health Division of Medical Quality Assurance Consumer Services Unit 4052 Bald Cypress Way, Bin C-75 Tallahassee, Florida 32399-3275 Phone: 850.245.4339 Email: MQA.ConsumerServices@flhealth.gov Website: http://www.floridahealth.gov/%5C/licensing-and-regulation/enforcement/admin-complaint-process/consumer-services.html

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11	Georgia	Georgia Department of Community Health PO Box 105753 Atlanta, GA 30348 Phone: 800.414.4358 Website: http://www.mmis.georgia.gov/	Georgia Department of Community Health Healthcare Facility Regulation Division Long Term Care Section 2 Peachtree Street, NW, 31st Floor Atlanta, GA 30303 Phone: 800.878.6442
12	Guam	Zennia C. Pecina, MSN, RN Executive Officer Guam Board of Nurse Examiners 194 Hernan Cortez Avenue, Suite 213 Hagatna, Guam 96910 Phone: 671.735.7409 Fax: 671.734.7413 Email: zennia.pecina@dphss.guam.gov Website: http://www.guamhplo.org	Zennia C. Pecina, MSN, RN Executive Officer Guam Board of Nurse Examiners 194 Hernan Cortez Avenue, Suite 213 Hagatna, Guam 96910 Phone: 671.735.7409 Fax: 671.734.7413 Email: zennia.pecina@dphss.guam.gov
13	Hawaii	Department of Commerce and Consumer Affairs Professional and Vocational Licensing Division Nurse Aide Program Vendor: Prometric 345 Uluniu Street, Suite 308 Kailua, Hawaii 96734 Phone: 808.261.8182 Fax: 808.261.8240	Department of Health (Medicare) Office of Health Care Assurance Medicare Section 601 Kamokila Boulevard, Room 395 Kapolei, Hawaii 96707 Phone: 808.692.7420 Department of Human Services (Adult Protective Services) Social Services Division 1390 Miller Street, Room 209 Honolulu, Hawaii 96813 Phone: 808.586.4997
14	Idaho	Bureau of Facility Standards CNA Registry PO Box 83720 Boise, ID 83720-0009 Phone: 800.748.2480 Email: IDNAP@dhw.idaho.gov Website: https://healthandwelfare.idaho.gov/providers/certified-nurse-assistant/about-certified-nurse-assistant-registry CNA website: https://registry.prometric.com/publicID	Co-Supervisors of Long Term Care Division of Licensing and Certification Bureau of Facility Standards Department of Health and Welfare PO Box 83720 Boise, ID 83720-0009 Phone: 208.334.6626 Fax: 208.364.1888
15	Illinois	Health Care Worker Registry 525 W. Jefferson St. Springfield, IL 62761 Phone: 844.789.3676 Fax: 217.524.0137 Website: https://hcwrpub.dph.illinois.gov/	Illinois Department of Public Health Office of Health Care Regulations, LTC Field Operations 525 W. Jefferson St. Springfield, IL 62761 Phone (24-hour hotline): 800.252.4343

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16	Indiana	Jennifer Nikirk, Program Director Survey Supports and Guidance 2 North Meridian Street, 4B Indianapolis, IN 46204 Phone: 317.233.7442 Fax: 317.233.7750 Email: aides@isdh.IN.gov Website: https://www.in.gov/isdh/23260.htm	Janelyn Kulik, Director Survey Supports and Guidance 2 North Meridian Street, 4B Indianapolis, IN 46204 Phone: 317.233.7480 Fax: 317.233.7477
17	Iowa	Stephen Montalvo Iowa Direct Care Worker Registry Iowa Department of Inspections and Appeals 321 East 12th Street -- Third Floor Des Moines, IA 50319-0083 Phone: 515.281.0108 Fax: 515.281.6259 Email: dcw@dia.iowa.gov Website: www.dia-hfd.iowa.gov SING: www.iowaonline.state.ia.us/SING/	Iowa Department of Inspections and Appeals Health Facilities Division Lucas State Office Building 321 East 12th Street -- Third Floor Des Moines, IA 50319-0083 Phone: 877.686.0027 Fax: 515.281.7106 (health facilities only)
18	Kansas	Kansas Department for Aging and Disability Services Health Occupations Credentialing 503 S. Kansas Ave. Topeka, KS 66603 Phone: 785.296.6877 Fax: 785.296.3075 Email: certification@kdads.ks.gov Website: www.ksnurseaidregistry.org	Caryl Gill Kansas Department for Aging and Disability Services New England Building 503 S. Kansas Ave. Topeka, KS 66603 Phone: 785.296.4986 Fax: 785.296.0256 Email: kdads.complainthotline@ks.gov Website: www.kdads.ks.gov
19	Kentucky	Kentucky Board of Nursing Kentucky Nurse Aide Registry 312 Whittington Parkway, Suite 300-A Louisville, KY 40222 Phone: 502.429.3300 Fax: 502.429.1247 Email: KBN.KNAR@ky.gov Website: http://www.kbn.ky.gov/	Long Term Care Division Office of Inspector General 275 E. Main St., 5E-A Frankfort, KY 40621 Phone: 502.564.7963 ext. 3305 Fax: 502.564.6546 Website: https://chfs.ky.gov/agencies/os/oig/dhc
20	Louisiana	Louisiana Department of Health Health Standards Section P.O. Box 3767 Baton Rouge, LA 70821 - 3767 Phone: 225.342.0138 Fax: 225.342.4549 Website: http://www.ldh.la.gov/index.cfm/page/2994	Louisiana State Department of Health and Hospitals Health Standards Section Long Term Care Division P.O. Box 3767 Baton Rouge, LA 70821 – 3767 Phone (Long Term Care Complaint Hotline): 888.810.1819 Fax: 225.342.5073

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21	Maine	Maine Department of Health & Human Services Division of Licensing & Certification Maine Registry of Certified Nursing Assistants State House Station #11 Augusta, Maine 04333 Phone: 207.624.7300 Email: dhrs.cnaregistry@maine.gov Website: https://www.maine.gov/dhhs/dlc/cna-registry	Department of Health & Human Services Division of Licensing & Certification State House Station #11 Augusta, Maine 04333 Phone: 800.383.2441 Website: https://www.maine.gov/dhhs/dlc/safety-reporting/file-a-complaint
22	Maryland	Maryland Board of Nursing 4140 Patterson Avenue Baltimore, Maryland 21215-2254 Phone: 410.585.1900 Email: mbon.cna@maryland.gov Website: http://mbon.maryland.gov/Pages/cna-index.aspx	Maryland Board of Nursing Complaints & Investigations Division 4140 Patterson Avenue Baltimore, MD 21215-2254 Phone: 410.585.1925 Email: MBON.ComplaintsInvestigations@maryland.gov
23	Massachusetts	Nurse Aide Registry Massachusetts Department of Public Health Bureau of Health Care Safety and Quality 67 Forest Street, 1st Floor Marlborough, MA 01752 Phone: 617.753.8090 Website: https://www.mass.gov/nurse-aide-registry-program	Complaint Unit, Division of Health Care Facility Licensure and Certification Massachusetts Department of Public Health Bureau of Health Care Safety and Quality 67 Forest Street, 1st Floor Marlborough, MA 01752 Phone: 617.753.8150
24	Michigan	Bureau of Community and Health Systems PO Box 30664 Lansing, MI 48909 Phone: 517.284.8961 Registry & Verification: D&S - Michigan Nurse Aide (hdmaster.com) Phone: 888.401.0465 Website: www.michigan.gov/bchs	Michigan Department of Licensing and Regulatory Affairs Bureau of Community and Health Systems PO Box 30664 Lansing, MI 48909 Phone: 517.284.9480
25	Minnesota	Health Regulation Division Nursing Assistant Registry PO Box 64501 St. Paul, MN 55164-0501 Phone (Calls placed in MN only): 800.397.6124 Phone: 651.215.8705 Email: Health.nar.coord@state.mn.us	Office of Health Facility Complaints 85 East 7th Place, Suite 220 PO Box 64970 St. Paul, MN 55164-0970 Phone: 651.201.4201 Alternate Phone: 800.369.7994 Email: Health.ohfc-complaints@state.mn.us

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26	Mississippi	Mississippi State Department of Health Bureau of Health Facilities Licensure and Certification P.O. Box 1700 Jackson, MS 39215 Phone: 601.364.1100 Phone: 888.204.6213 Website: www.msdh.state.ms.us Reciprocity & Renewals, Credentia - MS Nurse Aide Registry Website: www.credentia.com	Complaint Unit Mississippi State Department of Health Bureau of Health Facilities Licensure and Certification P.O. Box 1700 Jackson, MS 39215-1700 Phone: 601.364.1100 Website: www.msdh.state.ms.us
27	Missouri	Missouri Department of Health and Senior Services Health Education Unit PO Box 570 3418 Knipp Jefferson City, MO 65102 Phone: 573.526.5686 Fax: 573.526.7656 Email: missouri@hdmaster.com Website: https://mo.tmutest.com/	Missouri Department of Health and Senior Services PO Box 570 Jefferson City, MO 65102 Elder Abuse and Neglect Hotline: 800.392.0210
28	Montana	Certification Bureau – DPHHS Montana Nurse Aide Registry 2401 Colonial Drive, 2nd Floor PO Box 202953 Helena, MT 59620-2953 Phone: 406.444.4980 Fax: 406.444.3456 Email: cna@mt.gov Website: https://mt- reports.com/portal/searchcertificate.aspx .	Certification Bureau QAD – DPHHS PO Box 202953 Helena, MT 59620-2953 Phone: 406.444.2099 Email: cna@mt.gov
29	Nebraska	Dan Taylor, RN, Nursing Support Supervisor Division of Public Health, Licensure Unit Nursing and Nursing Support P. O. Box 94986 Lincoln, NE 68509-4986 Phone: 402.471.4969 Fax: 402.742.1151 Website: http://dhhs.ne.gov/licensure/Pages/Nurse- Aide.aspx	Dan Taylor, RN, Nursing Support Supervisor Division of Public Health, Licensure Unit Nursing and Nursing Support P. O. Box 94986 Lincoln, NE 68509-4986 Phone: 402.471.4969 Fax: 402.742.1151 Website: http://dhhs.ne.gov/licensure/Pages/Nurse- Aide.aspx
30	Nevada	Nevada Department of Health and Human Services Division of Public & Behavioral Health/Health Care Quality and Compliance 727 Fairview Dr., Ste E Carson City, NV 89701 Marilyn Jeanne Hesterlee RN 775-684-1054 mhesterlee@health.nv.gov	Sam McCord, BSN, RN Nevada State Board of Nursing 5011 Meadowood Mall Way, Ste 300 Reno, Nevada 89502-6576 Phone: 888.590.6726 Email: smccord@nsbn.state.nv.us

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31	New Hampshire	<p>Bonnie Crumley Aybar RN, MSN, CPAN Administrator – Board of Nursing Kim Cicchetto Program Assistant II New Hampshire Board of Nursing 121 South Fruit Street, Suite 102 Concord, NH 03301-2412 Phone: 603.271.8282 or 603.271.6604 Fax: 603.271.6605 Email: bonnie.crumleyaybar@oplcnh.gov or kim.cicchetto@oplcnh.gov Website and online verification: http://www.oplc.nh.gov/nursing</p>	<p>New Hampshire Board of Nursing 121 South Fruit Street, Suite 102 Concord, NH 03301-2431 Phone: 603.271.8282 Alternate Phone: 603.271.6604 Fax: 603.271.6605 Email: Board.Questions@nh.gov Website: http://www.oplc.nh.gov/nursing</p>
32	New Jersey	<p>New Jersey Department of Health Office of Program Compliance Division of Certificate of Need and Licensing PO Box 358 Trenton, NJ 08625-0358 Phone: 1-866-561-5914 Alternate Phone: 609-984-0015 Fax: 609-633-9087 Main Website: https://candidate.psiexams.com/index.jsp Alternate Website: https://njna.psiexams.com/</p>	<p>New Jersey Office of the State Long-Term Care Ombudsman PO Box 852 Trenton, NJ 08625-0852 Phone: 877.582.6995 Website: http://www.nj.gov/ooie/</p> <p>New Jersey Department of Health Office of Program Compliance Division of Certificate of Need and Licensing PO Box 358 Trenton, NJ 08625-0358 Phone: 1-866-561-5914 Alternate Phone: 609-984-0015 Fax: 609-633-9087 Main Website: https://candidate.psiexams.com/index.jsp Alternate Website: https://njna.psiexams.com/</p>
33	New Mexico	<p>New Mexico Nurse Aide Registry 5301 Central Avenue NE Suite 1510 - Room 11 Albuquerque, NM 87108 Email: CNA.Registry@state.nm.us Phone: 505-861-9680 Fax: 505-841-6551 Website: https://www.nmhealth.org/about/dhi/hflc/prop/nar/</p>	<p>New Mexico Nurse Aide Registry 5301 Central Avenue NE Suite 1510 - Room 11 Albuquerque, NM 87108 Email: CNA.Registry@state.nm.us Phone: 505-861-9680 Fax: 505-841-6551 Website: https://www.nmhealth.org/about/dhi/hflc/prop/nar/</p>
34	New York	<p>Bureau of Quality Assurance New York State Department of Health 875 Central Avenue Albany, NY 12206 Phone: 877.877.1827 Email: profcred@health.ny.gov For CNA verification only: 800.918.8818 Website: www.prometric.com/nurseaide/ny</p>	<p>MaryJane Vogel, Director Bureau of Centralized Complaint Intake Program New York State Department of Health 875 Central Avenue Albany, NY 12206 Phone: 888.201.4563</p>

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35	North Carolina	Department of Health and Human Services Division of Health Service Regulation Health Care Personnel Education and Credentialing Section 2709 Mail Service Center Raleigh, NC 27699-2709 Phone: 919.855.3969 Fax: 919.733.9764 Email: dhsr.registry@dhhs.nc.gov Website: https://ncnar.ncdhhs.gov/index1.jsp	Department of Health and Human Services Division of Health Service Regulation Complaint Intake and Health Care Personnel Investigations Section 2719 Mail Service Center Raleigh, NC 27619-2719 Phone: 919.855.3968 Fax: 919.733.3207
36	North Dakota	OBRA Mandated Registry: North Dakota Department of Health Division of Health Facilities 1720 Burlington Dr, Bismarck, ND 58504-7736 Phone: 701.328.2353 Website: https://services.ndnar.org/ Unlicensed Assistive Person Registry: Patricia Hill, RN Assistant Director for Practice/Discipline North Dakota Board of Nursing 919 South 7th Street, Suite 504 Bismarck, ND 58504-5881 Phone: 701.328.9788 Fax: 701.328.9785 Email: phill@ndbon.org North Dakota Nurse Aide Registry no longer accepts paper applications.	Bridget Weidner Division of Health Facilities 1720 Burlington Dr, Bismarck, ND 58504-7736 Phone: 701.328.2352 Email: CNARegistry@nd.gov (For Unlicensed Assisted Persons Only) North Dakota Board of Nursing 919 South 7th Street, Suite 504 Bismarck, ND 58504-5881 Phone: 701.328.9788 Fax: 701.328.9785
37	Ohio	Christine D. Allen Bureau of Regulatory Operations Ohio Department of Health 246 North High Street Columbus, OH 43215-2412 Phone: 800.582.5908 Email: NAR@odh.ohio.gov	David Holston Bureau of Regulatory Operations Office of Ohio Department of Health 246 North High Street Columbus, OH 43215-2412 Phone: 614.644.6220
38	Oklahoma	Oklahoma State Department of Health Nurse Aide Registry 1000 N.E. 10th Street Oklahoma City, OK 73117-1299 Phone: 405.271.4085 Fax: 405.271.1130 Website: http://nar.health.ok.gov	Angie Stewart Oklahoma State Department of Health Office of General Counsel 1000 N.E. 10th Street Oklahoma City, OK 73117-1299 Phone: 405.271.6017 Phone (after hours): 800.747.8419 Website: http://www.health.ok.gov/program/nrsaid/index.html

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39	Oregon	Oregon State Board of Nursing 17938 SW Upper Boones Ferry Rd. Portland, OR 97224 Phone: 971.673.0685 Fax: 971.673.0684 Email: Oregon.BN.Info@OSBN.Oregon.gov Website: www.oregon.gov/OSBN	Oregon State Board of Nursing 17938 SW Upper Boones Ferry Rd. Portland, OR 97224 Phone: 971.673.0685 Fax: 971.673.0684
40	Pennsylvania	Pennsylvania Department of Health Division of Nursing Care Facilities Room 526, Health & Welfare Building 625 Forster Street Harrisburg, PA 17120 Phone: 800.852.0518 Pennsylvania Nurse Aide Registry Credentialia Registry 3 Bala Plaza West Suite 400 A Bala Cynwyd, PA 19004 Phone: 800.852.0518 Fax: 877.543.5215 Website: http://www.credentialia.com	Pennsylvania Department of Health Division of Nursing Care Facilities Phone: 717.787.1816 Fax: 717.772.2163 Phone (Complaint Hotline): 800.254.5164 http://apps.health.pa.gov/dohforms/FacilityComplaint.aspx
41	Rhode Island	Linda Esposito Public Health Promotion Specialist Rhode Island Department of Health Center for Professional Boards and Licensing 3 Capitol Hill, Room 205 Providence, RI 02908-5097 Phone: 401.222.4998 Website: www.health.ri.gov	Linda Esposito Public Health Promotion Specialist Rhode Island Department of Health Center for Professional Boards and Licensing 3 Capitol Hill, Room 205 Providence, RI 02908-5097 Phone: 401.222.5200 (complaint line) Phone (After-Hours Emergency Number): 401.272.5952
42	South Carolina	Credentialia https://credentialia.com/test-takers/sc Phone: 800.475.8290 South Carolina Department of Health and Human Services Bureau of Policy Email: scnar@scdhhs.gov	South Carolina Department of Health and Environmental Control Complaint Program 2600 Bull Street Columbia, SC 29201 Phone: 803.545.4205 / 1.800.922.6735 https://scdhec.gov/healthcare-quality/healthcare-facility-licensing/health-facility-cna-abuse-complaints
43	South Dakota	Ashley Vis South Dakota Board of Nursing 4305 S Louise Ave, Suite 201 Sioux Falls, SD 57106 Phone: 605.362.3525 Fax: 605.362.2768	Jolene Hanson & Shelly Walstead South Dakota Department of Health 4101 W 38th St. Suite 102 Sioux Falls, SD 57106 Phone: 605.367.7499 or 605.367.4640 Fax: 1-866-539-3886

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44	Tennessee	Department of Health Office of Health Care Facilities 665 Mainstream Drive Nashville, TN 37243 Phone: 615.532.5171 Nurse Aide Registry: 615.532.5171 Fax: 615.248.3601 Attn: Nurse Aide Registry Email: CNA.Health@tn.gov or Nurseaid.Health@tn.gov Website: https://apps.health.tn.gov/Licensure/	Office of Health Care Facilities Central Intake Unit Phone: 615.741.7221
45	Texas	Aida Hernandez, Nurse Aide Unit Manager Health and Human Services Commission PO Box 149030, MC: E-414 Austin, TX 78714-9030 Phone: 512.438.2050 Fax: 512.438.2051 Email: nurseaidregistry@hhs.texas.gov Website: https://hhs.texas.gov/doing-business-hhs/licensing-credentialing-regulation/nurse-aide-registry	Health and Human Services Commission Consumer Rights and Services Mail Code E-240, PO Box 149030 Austin, TX 78714-9030 Phone (in state only): 800.458.9858
46	Utah	Utah Nursing Assistant Registry 450 Simmons Way #700 Kaysville, UT 84037 Phone: 801.547.9947 Email: office@utahcnaregistry.com Website: www.utahcnaregistry.com	Bureau of Health Facility Licensing and Resident Assessment https://health.utah.gov/hflcra/ 800.662.4157
47	Vermont	Vermont State Board of Nursing 89 Main Street, 3rd floor Montpelier, VT 05620-3402 Phone: 802.828.1503 Email: erin.viera@vermont.gov . Website: https://sos.vermont.gov/nursing/lna	Adult Protective Services Department of Disabilities, Aging and Independent Living Division of Licensing and Protection HC 2 South, 280 State Drive Waterbury, VT 05671-2060 Phone: 800.564.1612 Other Related Complaints: Vermont State Board of Nursing Phone: 802.828.2396

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48	Virginia	Christina Bergdill, BSN, MSN, RN Deputy Executive Director Virginia Board of Nursing Nurse Aide Certification and Discipline Perimeter Center 9960 Mayland Drive, Suite 300 Henrico, Virginia 23233 Phone: 804.367.4614 Fax: 804.799.7925 Email: Christina.Bergdill@dhp.virginia.gov Website: www.dhp.virginia.gov	Virginia Department of Health Professions Enforcement Division Perimeter Center 9960 Mayland Drive, Suite 300 Henrico, Virginia 23233-1463 Phone: 800.533. 1560 Alternate Phone: 804.367.4691 Fax: 804.527.4424 Email: enfcomplaints@dhp.virginia.gov
49	Virgin Islands	Virgin Islands Board of Nurse Licensure P.O. Box 304247, Veterans Drive Station St. Thomas, VI 00803 Phone: 340.776.7397 Fax: 340.777.4003 Website: https://vibnl.vi.gov/	Virgin Islands Board of Nurse Licensure P.O. Box 304247, Veterans Drive Station St. Thomas, VI 00803 Phone: 340.776.7397 Fax: 340.777.4003 Website: https://vibnl.vi.gov/
50	Washington	OBRA Nurse Aide Registry Department of Social and Health Services PO Box 45600 Olympia, WA 98504-5600 Phone: 360.725.2597 Fax: 360.493.2581 Email: obraregistry@dshs.wa.gov Anne Richter MS, BSN, RN Nursing Assistant Training and Competency Evaluation Program Manager and OBRA Registry Manager Department of Social and Health Services Residential Care Services P. O. Box 45600 Olympia, WA 98504-5600 Phone: 360-725-2596	Frances Wellsbury Interim Business Operations Office Chief Department of Social and Health Services P. O. Box 45600 Olympia, WA 98504-5600 Phone: 360-725-2574
51	West Virginia	West Virginia Department of Health and Human Services Office of Health Facility Licensure & Certification 408 Leon Sullivan Way, Suite 120 Charleston, WV 25301-1713 Phone: 304.558.0050 Fax: 304.558.1442 Email: dhhrohflacnurseaideprogram@wv. gov Website: http://ohflac.wvdhhr.org/	West Virginia Department of Health and Human Services Office of Health Facilities, Licensure & Certification 408 Leon Sullivan Way, Suite 120 Charleston, WV 25301-1713 Phone: 304.558.0050 Fax: 304.558.1442 Website: http://ohflac.wvdhhr.org/

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52	Wisconsin	Headmaster PO Box 418 Findlay, OH 45839-0418 Phone: 888.401.0465 Website: http://hdmaster.com/testing/cnatesting/wisconsin/WI_CNA_Home.htm	Office of Caregiver Quality Department of Health Services PO Box 2969 Madison, WI 53701 Phone: 608.261.8319 Fax: 608.264.6340 Website: https://www.dhs.wisconsin.gov/guide/complaints.htm
53	Wyoming	Laura Hudspeth, MSc, RD, LD State Survey Agency Director/Administrator Wyoming Department of Health Aging Division, Healthcare Licensing and Surveys Hathaway Building, Suite 510 2300 Capitol Avenue Cheyenne, WY 82002	Wyoming State Board of Nursing 130 Hobbs Avenue, Suite B Cheyenne, WY 82002 Phone: 307.777.7601 Fax: 307.777.3519

To update the Directory of Nurse Aide Registries, please email changes to naap_maceinfo@ncsbn.org.